

The purpose of this hearing is to evaluate contractually-mandated arbitration of disputes between businesses and consumers in the context in which the vast majority of those disputes occur—the collection of debts from consumers. The hearing evaluated whether consumer debt collection arbitration, as currently administered, produces results that are fair and legitimate.

To view a webcast of the hearing, click the link below.

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Witnesses for the hearing include:

Panel 1

The Honorable Lori Swanson, Attorney General, State of Minnesota

Mr. Michael Kelly, Chief Executive Officer, National Arbitration Forum and Forthright

Mr. Richard W. Naimark, Senior Vice-President, International Centre for Dispute Resolution, a division of the American Arbitration Association

Mr. F. Paul Bland, Staff Attorney, Public Justice

Professor Christopher R. Drahozal, John M. Rounds Professor of Law, University of Kansas

Documents and Links

- [Prepared Testimony of Mr. Michael Kelly](#)
- [Prepared Testimony of Mr. Christopher R. Drahozal](#)
- [Prepared Testimony of Mr. F. Paul Bland](#)
- [Prepared Testimony of Mr. Richard W. Naimark](#)
- [Prepared Testimony of the Hon. Lori Swanson](#)
- [Witness List](#)
- [Domestic Policy Subcommittee Majority Staff Report](#)
- [Opening Statement of Chairman Dennis Kucinich](#)